



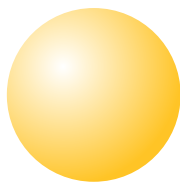
## Our Support Services



[www.vistasupport.org.au](http://www.vistasupport.org.au)



A member of the EW Tipping Foundation network



Our support workers are friendly,  
professional and passionate.



## **ABOUT VISTA**

Vista is a non-profit organisation committed to providing high quality community-based and in-home support services. We support people with disabilities, older Australians, young people and other people in need.

Our reliable, prompt and flexible services are designed to match the needs of the people we support, ranging from multiple and complex needs to low level needs.

Vista services fall into four main areas:

- Disability support services
- Mental health services
- Children and youth services
- Respite services

As part of the EW Tipping Foundation network, we have been providing support to Victorians for more than 40 years. Our mission is to enable people to live life their way.

## OUR SERVICES

### Disability and Mental Health Support

- Multiple Disability and Complex Needs
- Intellectual Disability
- Neurological Disability, including Acquired Brain Injury
- Physical Disability, including spinal injuries
- Living Skills Development

Vista provides flexible one-on-one support for people with a disability or mental health support needs. Our services range from recreational and community support, transitional living programs, to complex care associated with spinal injury, medical conditions or behaviours of concern.

We can assist with personal care and daily support, skills development, rehabilitation, and educational settings support. Each program is designed around the person, so support times vary from as little as half an hour through to full-time ongoing support.

### Respite Services

- In-home and Community-based Respite
- National Respite for Carers Program

We offer a continuum of respite options at home or in the community to give families and



Our flexible support programs cater to people of varying needs and abilities.

Vista provides support services for children, including fun and reliable out of school hours care



caregivers a much-needed break on a planned, emergency and flexible basis.

Respite can also enable the people we support to meet new people and make friends, try new activities and develop independent living skills.

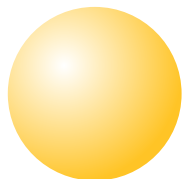
## **Children and Youth Services**

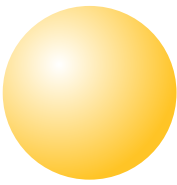
- Out of Home Care (OoHC)
- Out of School Hours Programs

Vista provides contingency and residential OoHC on behalf of the Department of Human Services. We provide services with a therapeutic focus for young people who are unable to live at home.

Vista's out of school hours programs provide reliable supervision and structured, enjoyable activities for primary school aged children. We are accredited and registered for government rebates.

*Our mission is to enable and support you to achieve your goals and live life your way.*





*Our services uphold the core human rights of freedom, respect, equality and dignity.*

## **WHY CHOOSE VISTA**

Vista is a non-profit organisation and fully-accredited community service provider.

### **We Uphold Your Rights**

Our support programs are delivered in keeping with the Victorian Charter of Human Rights and Responsibilities. Upholding your right to freedom, respect, equality and dignity is integral to our services.

### **Customer Relationship Focus**

We focus on developing strong relationships with the people we support, their families and other agencies as this enables us to provide the highest quality personalised service. We get to know you and are available to listen to your needs and tailor your support.

### **Local and Convenient**

Most Victorians conveniently live within 45 minutes of one of our offices across the state. Plus, we employ local, culturally-diverse and dedicated staff to support you.

### **Statewide Coordination Centre**

1036 Dandenong Road, Carnegie, Vic. 3163

**P: 03 9564 1030 F: 03 9564 1004**

### **Barwon South West Regional Office**

Focus Five Building, Suite 17,  
23-31 Gheringhap Street, Geelong, Vic. 3220

**P: 03 5228 0100 F: 03 5228 0127**

### **Gippsland Regional Offices**

58-60 Commercial Road, Morwell Vic. 3840

**P: 03 5135 4300 F: 03 5135 4399**

71 Victoria Street, Warragul, Vic. 3820

**P: 03 5622 7777 F: 03 5622 2526**

### **Grampians Regional Office**

42 Eastwood Street, Ballarat, Vic. 3350

**P: 03 5320 0300 F: 03 5332 4845**

### **Hume Regional Offices**

170 Maude Street, Shepparton, Vic. 3630

**P: 03 5821 4964 F: 03 5821 4950**

1/91 Hume Street, Wodonga, Vic. 3690

**P: 02 6056 5698 F: 02 6056 4022**

### **Loddon Mallee Regional Office**

19 Hopetoun Street, Bendigo, Vic. 3550

**P: 03 5442 8441 F: 03 5442 6698**

### **North West Metropolitan Regional Office**

263 High Street, Preston, Vic. 3072

**P: 03 9487 8100 . F: 03 9487 8122**

**E: [info@vistasupport.org.au](mailto:info@vistasupport.org.au)**

**[www.vistasupport.org.au](http://www.vistasupport.org.au)**

ABN 64 762 103 425 Assn# AO012085P

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